

## The "Deming Room" - A Dedicated Room for Continuous Improvement!

The team at **AstraZeneca's** Australasian manufacturing site in North Ryde, Sydney, recognised that there was a lot of benefit to be gained from establishing a dedicated room for all of its improvement activities.

AstraZeneca name all of their meeting rooms after famous scientists, whether it be Hollows, Oliphant or Curie, to name a few. Hence what more appropriate name for the continuous improvement meeting room than the "Deming" Room?

**Figure 1: The Deming Room being used for a TPM<sup>3</sup> meeting**

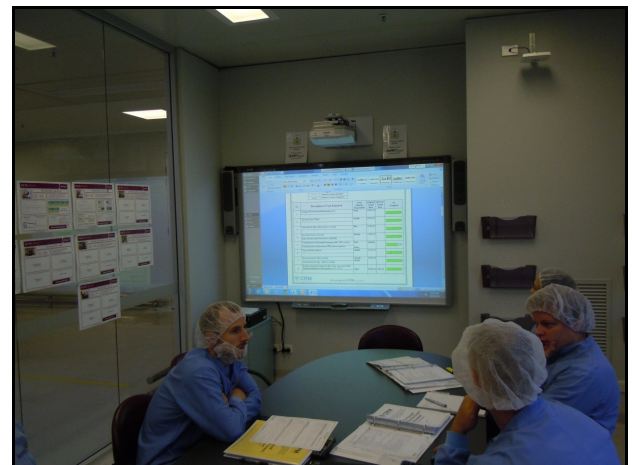


William Edwards Deming (1900 - 1993) is well known for his promotion of the "Plan-Do-Check-Act" improvement cycle (actually developed by Dr Shewhart, but now often called the Deming Cycle). Deming is also very well known for the work he did to assist manufacturing and business in post-war Japan.

The room is located alongside the production floor, allowing very easy access for operations staff as they leave their manufacturing processes, participate in the various continuous improvement activities and then return to work. Being a pharmaceutical manufacturing environment, it does not require the removal and replacement of

their protective clothing, which is required if the other meeting rooms are used. This saves considerable time and resources.

**Figure 2: An improvement meeting in place, using the Smart Board**



The room, which holds up to 10 people, is set up with everything the teams need, including:

- A Smart Board, wirelessly linked to the Intranet;
- Sleeves for team meeting document storage;
- Past-team summary sheets;
- Hooks for hanging the Noticeboards and Scoreboards for each of the improvement teams; and
- Easy access to a photocopier.

Now the teams have a place for everything, with everything in its place, as they continue to improve their business.

For further information please contact:



**Jeremy Peacock**

Senior Navigator

Phone: +61 499 976 969

Head Office: +61 2 4226 6184

Website: [www.ctpm.org.au](http://www.ctpm.org.au)