

## ***All the Little Things Add Up @ Rambor***

There is a natural tendency to want to “think big” in business. And that is good, but it is also good to realise that big changes can often come from just little adjustments. As Marian Wright Edelman once quoted:

**“We must not, in trying to think about how we can make a big difference, ignore the small daily differences we can make which, over time, add up to big differences that we often cannot foresee”**

Or even Doyle Dane Bernbach’s “Think Small” campaign for Volkswagen from the 1950s.

It is this thinking that became evident to **Rambor’s** improvement teams and other employees on site, during their final presentations on Wednesday 13 June 2012.

In March 2012 Rambor kicked off a 12 week **Work Area Managemant** (WAM) cycle with three teams from different areas (Winding, Machine Shop & Moulding), with the training funded by the NSW Government in partnership with the Commonwealth Government.

During this time, the teams met weekly for ½ hour to discuss the nexts steps within the WAM process and the tasks that needed to be completed to achieve their mandate (plan). This was then followed with 1 hour activity time (do).

The activity time resulted in teams:

- Identifying the best place for everything, while considering ‘do I need this at my finger tips?’;
- Presenting to Leadership to gain approval for their proposed improvements;
- Implementing their improvements;
- Creating and Enhancing Procedures and Standards for their area;
- Learning how to sustain their improvements; and
- Most importantly, working together as a team.

During the team’s final presentations it was clear that the team members were passionate about the improvements they made to their workareas. The improvements were not big nor expensive, a lot were created inhouse, however the impact of these small changes were proudly expressed by the teams. Not only has the sites productivity improved but also the communication between the teams and their members have enhanced greatly.

Below are just some examples of the improvements that were implemented by the teams:

**Figure 1: Moulding Area – Tool Racks**



**Figure 2: Machine Shop Area – House keeping Shadow Board**



**Figure 3: Winding Area – Individual tool Shadow Boards**



**Figure 4: Winding Area – Cabinets to prevent contamination**



As a bonus achievement, the 12 week training program gave all Team Members the opportunity to complete a Unit of Competency aligned with Certificate III in Competitive Manufacturing known as 'MSACMT240A – Apply 5S procedures in a Manufacturing Environment'.

Overall, it was a great way to finish Rambor's first WAM cycle, proving that small things can add up and make a difference. CTPM would like to congratulate everyone involved on their achievements and we look forward to supporting the site with all their future improvement initiatives.

For further information please contact:



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