

The Journey Begins

With the last “wet” season in Central Queensland being heavier and more widespread than usual, it was just the opportunity for organisations to invest some time in employee training to reinforce their sustainable future.

At the **Sucrogen BioEthanol** plant in **Sarina, Central QLD**, an extension to their annual plant shut down due to the weather saw an opportunity for them to continue on their improvement journey by undertaking **Certificate III in Competitive Manufacturing** using the CTPM pathway.

Figure 1 – Cert III Students



Left to Right: Robert Henderson, Peter Cook, Elaine Haddock, Warren Colquhoun, Torey Crispin and Ian Willoughby

The 13 operators (as seen in Figures 1, 2 & 3) who enrolled in the qualification placed major responsibility on a relatively small site and has required great co-operation between all sections of the plant.

The plants prolong shutdown provided an opportunity for the training to be conducted in a group environment, where normal work conditions would have been near impossible. As a continuously operated plant getting all operators together in training would not have been realistic or achievable.

The management team on site decided that the Certificate III in Competitive Manufacturing would deliver the most advantage to the improvement

journey as it would provide a benefit to the individual in terms of a fully transportable **qualification recognised anywhere in Australia** as well as a benefit to the business.

Figure 2 – Cert III Students



Left to Right: Paul Brown, Scott Ailey, Mel Windsor, Ross Stevens and Darren Moss

The operators will develop a series of skills that will enable them to improve their manufacturing process as well as create a process to gain agreement of improvement ideas between both the shift personnel and their support groups. These skills will provide the foundation for the problem solving process, enabling the group input to fully define the problem, develop possible causes and deploy effective countermeasures.

Figure 3 – Cert III Students



Left to Right: Brooke Dallow and Shelley Skien

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