

Initiating Continuous Improvement at

Established in 1984, **Yumaro Incorporated** is a proud contributor to the local community and the disability sector by providing training programs of personal and living skills and employment for people with a disability from its 3 different sites spread strategically throughout the South Coast.

In order to continue to provide quality services to their core customers and enhance the skills of people with disabilities, the site management team at the Moruya plant, led by CEO Mark Brantingham, invited CTPM to help them implement the Lean principles at their rag workshop by engaging the people on the shopfloor.

Figure 1: Clipping Area workers at the Rag Workshop



To gain a better understanding of the improvement opportunities in the workplace, with a majority operated by disable people, CTPM President Ross Kennedy and CI Specialist Zoe Zhou visited the site to evaluate how to best accommodate the sites needs.

Some of the initial opportunities identified were to:

- Introduce 5S / WAM (Work Area Management) principles to ensure the work areas are neat and tidy and every required item is at the fingertips of the workforce;
- Create a layout based on flow / pull with minimum distance travelled;
- Use trolleys as kanbans to balance the workload;
- Introduce a user-friendly production planning board to monitor daily achievements; and

- Balance the labour capability to minimise bottlenecks.

As a Registered Training Organisation, able to deliver Cert III & IV qualifications in Competitive Systems and Practices, CTPM have a range of short programs linked to specific units of competency. The 10 week 5S / Work Area Management program was decided as the most appropriate from the opportunities identified with a number of teams at Yumaro taking on the challenge.

Becoming an approved training provider under the NSW Department of Industry, Smart and Skilled program in 2016, CTPM was able to obtain funding for 33 students to assist Yumaro personnel to complete the selected Unit of Competency (MSS402040A – Apply 5S procedures) from the nationally recognised qualification, Cert III in Competitive Systems and Practices. This training is subsidised by the NSW Government.

The unit covers the knowledge and skills required for an employee to apply 5S / Work Area Management (WAM) procedures to their own job and work area.

During the improvement activities, the workplace has been divided into four Improvement Areas led by four Supervisors respectively. People working those areas have been encouraged to join their Area Based Teams and the weekly team activities guided by CTPM's user-friendly WAM Team Member Workbook.

Figure 2: Team Members cleaning up the non-essential items in the workplace

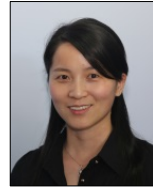


The improvement journey at Yumaro is on-going, and we are expecting to achieve great success at

the end of their first cycle of improvement activities.

CTPM appreciate all team members' efforts and look forward to our continued support of their continuous improvement journey.

For further information please contact:



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